

## Strategic Priority

# #6

### Capitals Deployed



### Material Issues

M6

M11

M12

M19

### Risks

R2

R3

## Business Excellence

### Actions Taken in FY 2024-25

- Strengthened the Integrated Management System by upgrading latest version of standards and expanding coverage
- Launched digital portals: "Unnati" for ideas/kaizen, "MySOP" for process management, and "BEx" for various Business Excellence initiatives
- Secured top rank and won 18 awards in 3<sup>rd</sup> AWMS (Adani Workplace Management System) Accreditation award ceremony, organised by the Adani Workplace Management Academy
- Conducted ABEM refresher training to develop Adani business excellence model
- Initiated the "Process Transformation" initiative to redefine and digitise critical processes

### Way Forward

- Continue Process Transformation by implementing TO-BE state for all selected processes
- Develop KPI dashboards to monitor process maturity and improvements
- Enhance process efficiency through structured problem-solving
- Initiate full-fledged application writing and internal assessments for gap identification
- Pursue a PDCA (Plan-Do-Check-Act) approach for continuous process maturity and alignment with ABEM criteria

### Performing on our Strategy

## 100%

IMS Certification/ Recertification completed as per TUV standard requirements

## 23%

Employees trained and qualified on Six Sigma Yellow Belt e-module programme

## 15

Certified Lead auditors have been developed for Implemented ISO standards (QMS 9001, EHS 14001, OHSAS 45001, Asset 55001, Energy 50001, ISMS 27001, BCMS 223001)

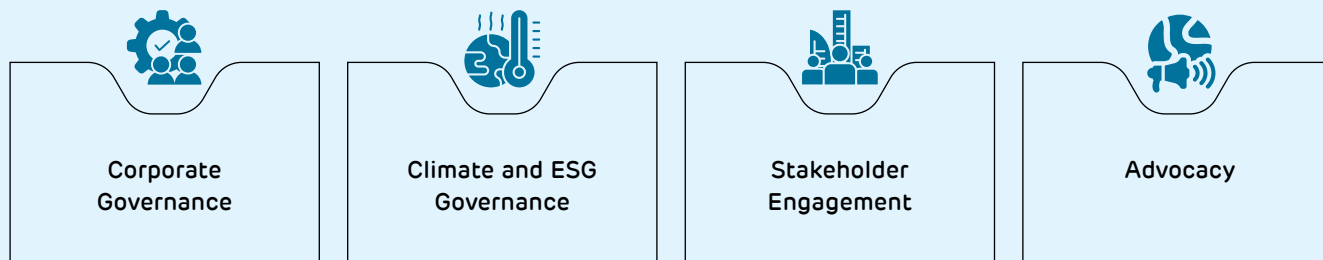
## 95%

Employees trained and qualified on ABEM awareness e-module programme

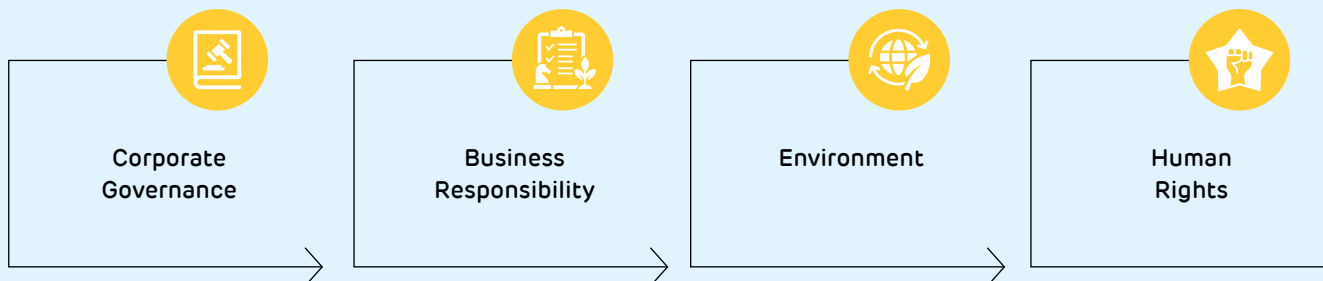
## 27


Certified ABEM assessors developed to assess the process & result maturity

## Leadership Oversight



## Policy Commitment



 Read more on our website

## Best-in-class Management Systems and Assurance

### All the Operational Sites are Certified for

- **ISO 9001:2015** - Quality Management Systems (QMS)
- **ISO 14001:2015** - Environmental Management Systems (EMS)
- **ISO 45001:2018** - Occupational Health and Safety Management Systems (OHSMS)
- **ISO 50001:2018** - Energy Management Systems (EnMS)
- **ISO 55001:2014** - Asset Management Systems (AMS)
- **ISO 46001:2019** - Water Efficiency Management Systems
- **ISO 22301:2019** - Business Continuity Management Systems (BCMS)
- **ISO/IEC 27001:2022** - Information Security Management System (ISMS)

### ISO 26000:2010 - Guidance on Social Responsibility

### SA 8000 – Social Accountability @ ADTPS, WIP for Grid and Retail Electricity Division